



Superior Vision Plan

Parkland Health – 6/14/2023



Superior Vision overview

Offering member flexibility and choice

- Superior Vision is part of the MetLife family of companies and your vision program is now called **Superior Vision by MetLife**.
- Same great vision plan benefits, easy claims process, and eye provider network access.
- In-network benefits available through network eye care professionals or go out-of-network and be reimbursed at the plan's out-of-network rates.
- Find an in-network eye care professional at www.mybenefits.metlife.com. It is important to call the eye doctor selected to verify network participation.
- Obtain a vision exam with either an MD or OD.
- Use different eye care professionals for exam and for eyewear.
- No claim forms or vouchers required for in-network services.

Superior Vision – Parkland Health

Copays		Services/frequency	
Exam	\$10	Exam	12 months
Materials ¹	\$10	Frame	12 months
Contact lens fitting (standard & specialty)	\$25	Contact lens fitting	12 months
		Lenses	12 months
		Contact lenses	12 months

(based on date of service)

Benefits through Superior National network

	In-network	Out-of-network
Exam (ophthalmologist)	Covered in full	Up to \$42 retail
Exam (optometrist)	Covered in full	Up to \$37 retail
Frames	\$150 retail allowance	Up to \$81 retail
Contact lens fitting (standard ²)	Covered in full	Not covered
Contact lens fitting (specialty ²)	\$50 retail allowance	Not covered
Lenses (standard) per pair		
Single vision	Covered in full	Up to \$32 retail
Bifocal	Covered in full	Up to \$46 retail
Trifocal	Covered in full	Up to \$61 retail
Progressives lens upgrade	See description ³	Up to \$61 retail
Contact lenses ⁴	\$130 retail allowance	Up to \$100 retail

Co-pays apply to in-network benefits; co-pays for out-of-network visits are deducted from reimbursements

¹ Materials co-pay applies to lenses and frames only, not contact lenses

² Standard contact lens fitting applies to a current contact lens user who wears disposable, daily wear, or extended wear lenses only. Specialty contact lens fitting applies to new contact wearers and/or a member who wear toric, gas permeable, or multi-focal lenses.

³ Covered to provider's in-office standard retail lined trifocal amount; member pays difference between progressive and standard retail lined trifocal, plus applicable co-pay.

⁴ Contact lenses are in lieu of eyeglass lenses and frames benefit

Vision discounts on eyewear & more



Discounts on covered eyewear

- 20% for amounts over the frame or contact lens allowances, lens add-ons, and other prescription materials on first pair of glasses
- 10% off retail for specialty contact lens fit



Discounts on non-covered eyewear

- 30% on extra pairs of eyeglasses
- 30% off additional exams
- 20% for lens options on extra eyeglasses
- 20% off additional contact lenses
- 10% for additional, disposable contacts
- \$39 max out-of-pocket for retinal imaging



LASIK discounts

- Members can see low prices on LASIK procedures administered by QualSight.

Hearing discounts

- Your Hearing Network is a nationwide network of hearing care professionals and offers members discounts on services, hearing aids and accessories

Superior Vision provider network

The Superior Vision national network

- Largest, most diverse vision network in the industry
- 118,000+ provider points of access
- 48% retail chains & 52% private practice
- 4 online retail providers



1800 contacts®



befitting



SHOPKO® eyecare center



Pearle Vision



AMERICA'S BEST
CONTACTS & EYEGLASSES.

JCPenney | optical

LensCrafters

Target Optical

Vision Network includes:

- Independent Eye Doctors
- Retail Optical Locations
- Online Vision Retailers

Superior Vision online retailers

GLASSES.COM

Glasses.com is one of the trusted online stores for popular eyewear brands, including prescription glasses and sunglasses

- Broad price range: optical frames from \$80 to \$480
- Wide product selection including luxury brands, accessible fast fashion, and sport, including Ray-Ban, Oakley, Prada, Ralph Lauren and Michael Kors
- Lens options for every need
- Free shipping and returns
- Customer service available through phone, email, and chat
- Free in-person adjustments after purchase

1800 contacts®

1-800 Contacts is one the recognized online contact lens retailer in the industry. They have an established reputation for their customer service, backed by an industry-leading Net Promoter Score of 76

- Extensive inventory with 98% orders in stock
- Over 100k SKUs
- Multiple distribution centers across the country to improve delivery speed
- Ease of ordering with 2-click reorders
- Mobile app and prescription upload
- 24/7 live customer service: 90% of calls answered in 10 seconds or less

contactsdirect

ContactsDirect offers the same in-network experience when shopping for contact lenses online as they do when shopping in-person.

- Easy online ordering
- Fast and free shipping is included
- Features top brands and all types of contacts
- In-network allowance is applied instantly
- Can use remaining FSA dollars

befitting

Befitting is an innovative new entrant to online retail with AI-powered technology to help customers find glasses that best suit their face for a better experience, better results, and a solution unique to Versant Health

- Advanced, innovative, consumer shopping technologies using AI
- Intuitive shopping experience with engaging categories and content
- Wide range of brands and price points across all manufacturers (Safilo, Luxottica, Marchon and others)

Easily manage your vision benefits

- The Superior Vision by MetLife **Member Vision Portal** can be located at the MyBenefits website: www.mybenefits.metlife.com
- **When accessing the Portal**, you can search for vision providers, view vision claims, print digital ID cards, review plan information and more
- For vision plan questions, you can call the **Customer Service** phone number at **1-833-EYE-LIFE (833-393-5433)**
- The **MetLife Mobile App** can be downloaded from the App Store or Google Play. Among other features, the app can be used to search for participating vision providers and display your vision ID card

SuperiorVision[®]

By  MetLife