



**Jet Dental Mobile Dentist
FAQ Document**

What is Jet Dental?

- [Jet Dental](#) is a mobile dental service that brings wellness to work. Rather than having to schedule an appointment with an off-site dentist, Parkland will host Jet Dental on campus throughout the year.

Do I have to be enrolled in the Parkland dental plan to participate?

- Yes. You must be enrolled in one of the Parkland dental plans to take advantage of this benefit.

Where will I see a Jet Dental dentist on campus?

- Your appointment will be in the Employee Health Center on the 4th floor of Moody Outpatient Center on the Parkland campus.

How much does Jet Dental cost?

- Jet Dental will directly bill Cigna for your on-site visit. With the DHMO and DPPO, you receive two free exams and cleaning benefits per year. See the [dental page](#) for costs associated with both Cigna dental plans.

Does Jet Dental take dental insurance?

- Jet Dental will work with Cigna (Parkland's dental insurance plan provider) to receive payment for your services. Jet Dental will automatically bill Cigna directly after the appointment is completed.

What does dental insurance cover?

- Preventive procedures typically covered by dental insurance benefits include a comprehensive exam, X-rays and cleaning.

What services are provided by Jet Dental?

- Jet Dental provides on-site preventive and restorative care, such as cleanings, X-rays, exams, oral cancer screenings, fillings, sealants and cavity treatments. They also provide at-home kits for professional grade teeth whitening and on-site clear aligner scans.

What if I need additional procedures?

- If you require more complex procedures, they refer you to a highly rated dentist in your insurance network.

Does Jet Dental provide teeth whitening?

- Yes! They provide professional take-home whitening kits for \$250. This cost is drastically discounted compared to a typical dentist's office since they are direct to the patient.

What if I already have a dentist?

- Jet Dental works with any dentist. They will gladly transfer all exam findings and X-rays to your personal dentist's office if needed.

What if I require an antibiotic prescription before a cleaning?

- Contact your personal dentist or physician to obtain your medication before your appointment.

What if I have more questions that are not answered here?

- Contact the Office of Talent Management via the online OTM Service Portal at parkland.service-now.com or by calling 469-419-3000 (ext. 7-3000).

Can my spouse and dependents use these services as well?

- At this time, Jet Dental services are only available to active Parkland employees. We are currently looking at future dates for potentially including these services for dependents and spouses.

How long will my appointment take?

- Block off approximately one hour for your scheduled appointment time.